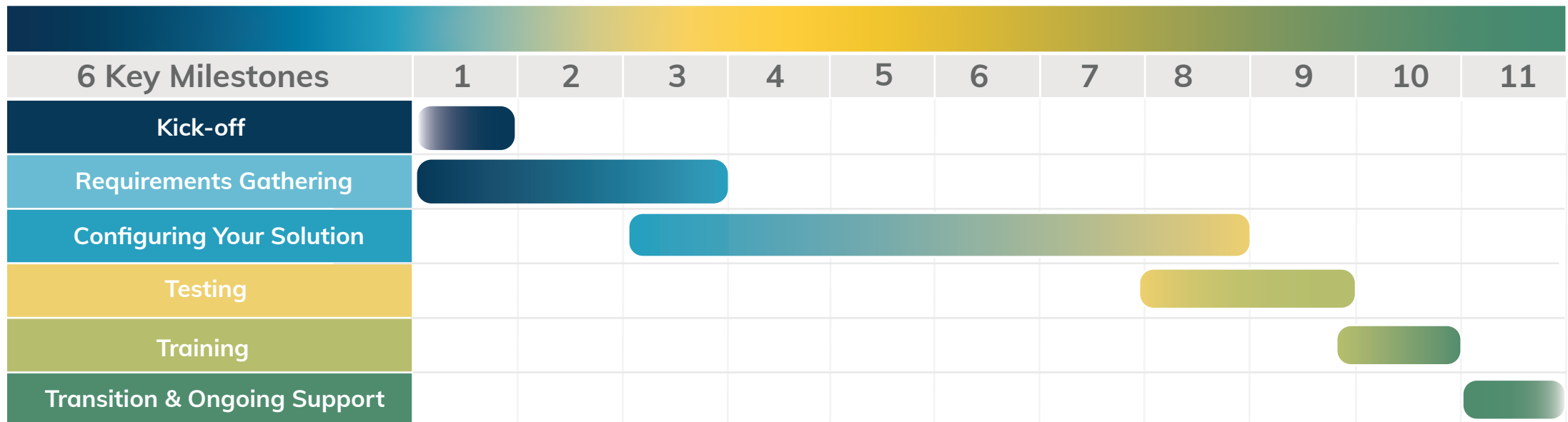


# Quality Insights for DCs - a simple implementation away

## Partnership built on success, starting with a straightforward implementation

Efficiently implement the iFoodDS Quality Insights solution in just weeks with minimal IT investment. The iFoodDS team works with you to make the process straightforward. Our deep industry knowledge and decades of project management experience guide implementation every step of the way. First, we create a detailed project plan that encompasses six key milestones. Everything is planned and communicated from the start, so expectations are clear. Our top priority is to take the burden off your IT team by providing premium support for our industry-leading solutions.



\*Average timeline to complete may vary. We work with you to determine the best timeline for your business and goals.

Average time to complete*	Milestone:	Owned by iFoodDS:	What is needed from you:	Stakeholders to engage:
1 hour	Kick-off	iFoodDS assigns a Project Manager to your account. The Project Manager will provide oversight of: <ul style="list-style-type: none"> <li>Project Kick-off Call</li> <li>Ongoing status updates</li> </ul>	Join us for a kick-off call to meet your expert Project Manager and review the implementation process, expectations, and next steps.	Business Leader IT Manager Buyer QC Manager Lead QC Inspector
3 weeks	Requirements Gathering	Your iFoodDS team works closely with you to understand your operations and ensure your Quality Insights solution is configured for your workflows. Your Project Manager will provide oversight of: <ul style="list-style-type: none"> <li>Outlining requirements for properly configuring your Quality Insights solution</li> <li>Gathering business, operational, and workflow requirements</li> <li>Confirming network access and connectivity</li> <li>Gathering your master list of commodities, specs, and SKUs</li> </ul> <p>Based on a cadence set between you and your team, join us for a check-in meeting as a touchpoint for questions, progress updates, and workflow discussions.</p>	<b>Requirements Gathering</b> <ul style="list-style-type: none"> <li>Provide DC network access</li> <li>Provide workflow requirements</li> <li>Provide order data integration requirements</li> <li>Provide a master list of your commodities, specifications, and SKUs</li> </ul> <p>Join us for our regular check-in meetings.</p>	IT Manager Buyer QC Manager Lead QC Inspector
4-6 weeks	Configuring Your Solution	iFoodDS will handle configuration of the software to reflect your brand, operations, data, and operational workflows.  iFoodDS will host a Solution Review call to ensure we've met all workflow requirements.	<b>Device Acquisition</b> Order and acquire devices as early as possible.  <b>Device Set-Up</b> As we approach the end of the implementation process, you can start downloading the software on your devices to prepare for testing and training.  Join us for our regular check-in meetings.	IT Manager Buyer QC Manager Lead QC Inspector
2 weeks	Testing	iFoodDS will conduct quality assurance checks on your Quality Insights solution.  Your iFoodDS team will also provide a prototype link to conduct your own quality assurance checks.	<b>Quality Assurance Review</b> Perform your own quality assurance checks using a prototype link from iFoodDS.  <b>Approval</b> Provide approval and verify that the Quality Insights solution is implemented to your standards.  Join us for our regular check-in meetings.	IT Manager Buyer QC Manager Lead QC Inspector
1 week	Training	iFoodDS will schedule and conduct training with your team to provide software walkthroughs, detailed training on utilizing key functions, and a review of standard reports and dashboards.  We will also provide your teams with a recorded training video and user guides for future reference.	Participate in software and dashboard training based upon role.  Let us know who needs to be at the training and we'll take it from there!	Buyer QC Manager Lead QC Inspector Team members that will be using the solution
1 week	Transition & Ongoing Support	iFoodDS will seamlessly transition the solution to your staff.  The iFoodDS Customer Support Team will be your ongoing point of contact. We will handle additional configuration requests, provide technical support, and ensure maximum utilization of your Quality Insights solution.  Your iFoodDS Project Manager will provide oversight of: <ul style="list-style-type: none"> <li>Dashboard Review Call to review reports and dashboards, including key features and functions, data, and insights</li> <li>Solution Hand-Off Call where your iFoodDS team will seamlessly transition the solution to your team</li> </ul>	Join us for a Dashboard Review Call.  Join us for the Solution Hand-Off Call.	Business Leader Buyer QC Manager Lead QC Inspector

\*Average timeline to complete may vary. Time to complete overlaps and is not sequential. We work with you to determine the best timeline for your business and goals.

Quality Insights implementation support provides structure to the process and ensures our solution integrates seamlessly with your order data and workflows:

- Assigned project manager to oversee the implementation of your software, from gathering business requirements to completing testing and training.
- Hands-on support and training to implement solutions efficiently.
- Scheduled training during the onboarding process to foster effective use of technology.

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The implementation of the iFoodDS solution was well-planned and executed by the entire team. From the initial project kick-off to our final project wrap, the team was engaged, approachable, and knowledgeable about the product and its ultimate use within our environment.

**Don Barr**  
Business Systems Analyst,  
Brookshire Grocery Company

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**iFoodDS**

Contact us at:  
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1201 2nd Ave Suite 915 Seattle, WA 98101

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It's probably one of the easiest implementations that I've experienced, and I've done several of them. It's been a very collaborative partnership with iFoodDS. They understand the business, their customer service is outstanding, they've been all over it from the beginning.

**Tim Graas**  
Executive Director, Produce  
Associated Wholesale Grocers

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Technical support that lets you focus on your priorities, while we handle the rest:

- Customer-focused service available to answer your team's questions about our software applications.
- Experienced team members available to help guide troubleshooting and resolve issues.
- Prompt assistance with configuration items such as modifications to users, products, and forms.
- Automatic maintenance and security updates from iFoodDS included in the annual subscription.



Get Started!