



See our FAQs below to help address any questions you may have.

For additional questions related to the Markon 5-Star Food Safety® Supplier Management program:
MarkonFoodSafety@Markon.com.

For technical support or system-related questions: support@ifoodds.com or 206.219.3703.

Markon Supplier Management Program FAQs

Q: Is this program mandatory?

A: This program is required for all suppliers who wish to continue doing business with Markon. Should you choose not to participate, you may contact MarkonFoodSafety@Markon.com to discuss your options.

Q: How long do I need to participate in this program?

A: To continue as a Markon 5-Star Food Safety® approved supplier, your ongoing participation in this program is required.

Q: How much will this program cost?

A: There is an annual subscription cost of \$240. All fees are in US dollars.

Q: When will my next payment be due, and how will I be billed?

A: iFoodDS will send you a renewal notice annually. Fees can be paid via our online renewal site.

Q: What documents will I be required to upload?

A: Review our [supplier matrix](#) for required documents by supplier type. Documents must be re-uploaded before they expire and must include the new expiration date.

Technical and Application-Related FAQs

Q. How do I install the supplier management system?

A: This solution is web-based, so you can log in from any computer that is connected to the internet. There is no installation required.

Q: Where is my data stored?

A: The data is securely stored in the iFoodDS Cloud Services. Only users at your company with login credentials, and Markon, will be able to access your documents.

Q: Who is my data shared with?

A: Your data will only be shared with Markon. It will not be shared with other customers unless specifically requested in writing. Neither iFoodDS nor Markon owns your data. You still own your data.

Q: What are the system requirements for the supplier management program?

A: Documents must be uploaded using a desktop computer. Documents are viewable on both desktop and mobile devices.

You can access the program on a PC or Mac using Google Chrome, Firefox, Microsoft Edge, or Safari web browsers.