Quality Insights for Distribution Centers

Insights, Not Hindsight, into Produce Quality

Streamline and standardize your inspection process across all locations with the Quality Insights solution from iFoodDS. Our digital platform leverages the value of data to improve product quality and freshness.

Quality Insights automates the inspection process to maximize the efficiency and effectiveness of your inspectors. It aggregates data to help your buyers make informed sourcing decisions and provides feedback



Streamline and standardize the inspection process to achieve consistency



Objectively score the quality of products entering your DC every day



Use benchmarking tools and scorecards to improve supplier performance



Make informed decisions that improve quality and reduce waste

to suppliers to improve quality and reduce rejections collaboratively. With the Quality Insights solution, you'll strengthen supplier relationships, reduce shrink, and increase customer loyalty and sales.

Maximize the Effectiveness of Your Quality Assurance Team

- Automate the inspection process with an easy-to-use mobile application that guides inspectors and increases their productivity.
- Reduce inspection variability by giving inspectors instant access to quality specifications, photos and defect images.
- Automate the process of writing rejection reports and notifying buyers and suppliers of issues.
- Keep inspectors focused on deliveries with potential problems.

Gain Real-Time Visibility and Insights to Make Data-Driven Decisions

- Get timely email alerts with detailed inspection data and product pictures when freshness or quality thresholds fall below standards.
- Identify patterns and trends to understand how quality varies during a season.
- Use intuitive benchmarking tools and scorecards to compare the performance of your suppliers and inform sourcing decisions.
- Correlate in-store quality with received quality.
- Email reports to suppliers automatically so they can understand areas to improve and performance relative to their peers.

iFoodDS also offers a Shelf Life add-on solution, designed to help you monitor product changes over time. Track product quality in pre-defined increments and a period of time you specify. Better understand how the products you receive from your suppliers last over time, and hold them accountable for sub-standard shelf life performance.





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Our customers are telling us fruit and vegetables from our fresh department are the most important thing when it comes to quality and that quality determines which supermarket they are going to shop at. iFoodDS | HarvestMark has helped us improve the quality and consistency within our supermarket business while differentiating the quality of our relationship with growers. - Woolworths Australia

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iFoodDS offers connected Food Safety, Quality, and Traceability solutions that make it easier to deliver wholesome, fresh, high-quality produce to consumers. With iFoodDS, you'll have the tools you need to transform your inspection processes, gain insight into your suppliers, reduce shrink and optimize the quality of your inventory. See how you can transform your QA program with iFoodDS.

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Get Started